

# The AIDA *Playbook*

The operating system for turning AI & Data into impact.

This is not a methodology. It's a discipline: **prove value fast, then scale what works.**

CEO / Exec Sections 1, 2 & 10

CIO / CDO Sections 3–8

Product Teams Sections 4–6

## SECTION 1

### The AIDA Non-Negotiables

If you violate these, you are not “adapting AIDA to your context.” You are returning to the old machine.

**1** **One problem at a time.** One team. One clear user. One measurable outcome.

**3** **Discovery before commitment.** You earn funding with evidence, not ambition.

**5** **Off-the-shelf discovery. Zero customization.** If you can't prove value with what exists, reframe.

**7** **Ownability beats feature-fit.** If you can't sustain it, don't buy it.

**9** **Guardrails, not bureaucracy.** Governance enables speed while preventing harm.

**2** **Baseline first.** No baseline → no work.

**4** **Proof of Value over Proof of Concept.** POCs impress. PoVs change outcomes.

**6** **Kill fast.** Stopping work is a sign of maturity, not failure.

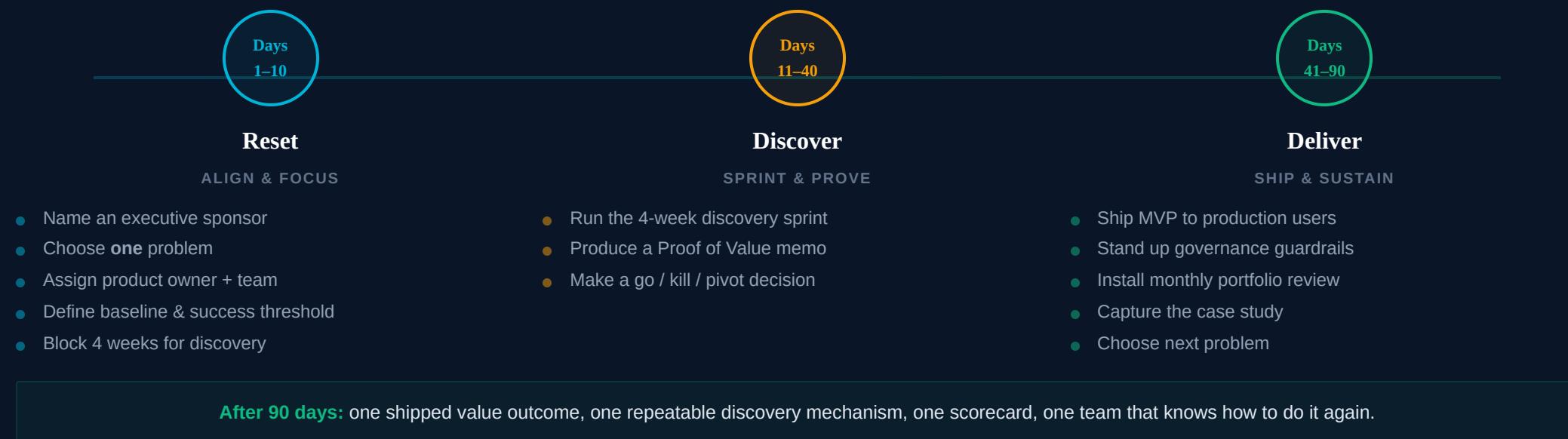
**8** **Teams own outcomes end-to-end.** No “throw it over the wall.”

**10** **Measure value, not activity.** Milestones are not impact.

*Print this page. If anyone argues with it, you have found the root cause.*

## The 90-Day Plan

What “starting AIDA” actually means. Three phases. One shipped outcome.



## Team Design & Problem Selection

The smallest team that can ship value, pointed at the right problem.

### The AIDA Product Team

- Product Owner** — owns the outcome and the roadmap. Not a committee.
- Domain Lead** — understands the workflow and the decisions.
- Data / AI Engineer** — from data access → experiment → deploy.
- Analyst / UX / Change** — makes the result usable and adopted.

*2-5 people for the first product. Anything bigger is usually a coordination tax.*

### Good First Problem Checklist

- Painful** — someone feels it weekly
- Measurable** — baseline exists or can be created fast
- Narrow** — one workflow, one decision
- Actionable** — output changes behavior, not just reporting
- Owner-clear** — a leader will own adoption
- Safe to learn** — failure won’t harm customers or compliance

*If you can’t commit to one problem for 4 weeks, you don’t want impact — you want optionality.*

## SECTION 5

# The Discovery Sprint

Four weeks. From problem to proof. The heart of AIDA.

### WEEK 1

#### Problem Deep-Dive

*Clarity before code*

- Problem Brief (one page)
- User + workflow map
- Success metric + threshold
- Constraints & scope

**Stop:** If you cannot define a measurable success threshold, kill or reframe.

### WEEK 2

#### Data Reality Check

*Truth before ambition*

- Data inventory: sources, owners, access
- Data profiling summary
- Minimal dataset definition

**Stop:** If critical data does not exist or cannot be accessed ethically, kill.

### WEEK 3

#### Off-the-Shelf Experiments

*Zero customization*

- Experiment log (5+ experiments)
- Baseline comparator
- Shortlist of best approach

**Stop:** If you cannot beat a simple baseline, kill or reframe.

### WEEK 4

#### Proof of Value

*Evidence in the real world*

- PoV Memo (2 pages max)
- Go / no-go recommendation
- If go: MVP scope + 6–8 week plan

**Stop:** If value is not measurable, it is not a PoV.

## SECTION 6

# Decision Gates

How AIDA prevents zombie projects. Three evidence-based checkpoints.

### GATE 1

#### End of Discovery

Week 4

**Go:** Evidence Level 2+, measurable uplift, path to adoption, named owner team.

**Kill:** Data missing, doesn't beat baseline, adoption unrealistic, ownership unclear.

### GATE 2

#### End of MVP

6–8 weeks after Go

**Scale:** Runs reliably, impact repeats, monitoring exists, support model defined.

**Pause:** Impact fragile, operations manual, team can't sustain without external help.

### GATE 3

#### Scale Decision

Portfolio level

**Invest:** Value replicable across domains, reuse engineered, guardrails working.

**Contain:** Value is local. Scale would add complexity without proportional return.

*Scale is not a celebration. It is an operating commitment.*

## Production & Governance

Ship the smallest product that keeps the value alive. Govern with guardrails, not gates.

### MVP Delivery Checklist

- Integration** — only what is required for adoption
- Monitoring** — performance, drift, data quality, failure modes
- Human fallback** — what happens when the model is wrong?
- Change management** — workflow updated, not just informed
- Ownership** — who fixes it at 02:00 on a Monday?

*Teams prove value, then “hand over to IT” and start a new pilot. That is how you create pilot factories. AIDA teams own the outcome through production.*

### Governance Guardrails

- Data access tiers** defined
- Approved tool stack** for discovery
- Risk categories** (low / medium / high)
- Privacy & security** requirements clear
- Documentation minimums** set
- Escalation paths** for exceptions

*Replace steering committees with: weekly team demos, monthly portfolio reviews, quarterly strategy refresh.*

## Vendor Discipline

Vendors are not the enemy. Dependency is.

### Fit-to-Operate Test

- Can we **run it without the vendor** in a realistic timeframe?
- Do we have the **skills to implement** it properly?
- Do we have the **operating model** to maintain it?
- Do we have **budget for the run**, not just the build?
- Will this make our teams **stronger or more dependent**?

*If you can't own it, don't buy it.*

### How to Work with Vendors

- Use vendors as **tools in discovery**, not architects of your future
- Do not let vendors **define the problem**
- Contract for **knowledge transfer** and internal capability
- Prefer **modular, reversible** decisions
- Avoid bespoke customization until PoV is proven

*External help must reduce dependency over time. If dependency grows, stop.*

# The AIDA Scorecard

What leadership should ask every month. Outcomes and capability, not theatre.

## LAGGING INDICATORS — IMPACT

### Problems Solved

*Which business problems improved because of AI & Data?*

Problems moved from baseline to improved; adoption rate in workflow

### Value Delivered

*What measurable value appeared?*

Revenue lift, cost reduction, cycle time reduction, quality improvement

### Time to Value

*How fast did we go from problem to measurable impact?*

Median days from selection to proof of value; to production

## LEADING INDICATORS — LEARNING

### Discovery Velocity

*How quickly are we buying evidence?*

Experiments per month; time per experiment; % killed early

### Capability Built

*What can we do now that we couldn't do 90 days ago?*

Reusable data assets; deployment maturity; internal skills

### Dependency Reduction

*Are we becoming more or less reliant on outsiders?*

% changes requiring vendors; consulting spend trend; internal ownership

“Which problem did we prove value on this month?”

If the answer is vague, your program is vague.

# Templates

Copy-paste. Lightweight. Sharp.

**A**

## Problem Brief

- Problem (1 sentence)
- User
- Decision to improve
- Baseline metric
- Success threshold
- Constraints / out of scope
- Why now
- Owner

**B**

## Experiment Card

- Hypothesis
- Method
- Data used
- Comparator baseline
- Result
- Decision: continue / change / kill

**C**

## Proof of Value Memo

1. Problem + baseline
2. What we tested
3. Result vs baseline (numbers)
4. Adoption signals
5. Risks + mitigations
6. Recommendation: go / no-go
7. MVP plan (6-8 weeks)

*Start with one problem. Prove value. Ship. Scale. Repeat.*

*That is how AI & Data move from promise to impact.*

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